

REPLIES TO QUIRIES FROM VENDORS IN PREBID MEETING WITH RESPECT TO BUS PASS PROJECT ON 20-11-2018

sl.no.	Clause no	page no.	content as per RFP	Clarification sought	CLARIFICATION/REPLY BY APSRTC
1	8. EMD	3	EMD of Rs.25,00,000/- (Rupees Twenty five Lakhs). Bidders should make payment of the same amount to e-portal.	Please also include EMD Submission in the form of Bank Guarantee with suitable validity period	Not agreed.EMD has to be paid through NEFT/RTGS to APSRTC Account as per the notification clause no 8
2	7. ELIGIBILITY CRITERIA FOR BIDDERS	14	c. Experience in any one of the following transaction based IT projects is mandatory. Handling of mee-Seva/e-Seva counters/ AP Online/ Ration Card issue/Aadhaar Card issue/ Passport services/ Citizen Charter Services in Municipalities/local bodies/ any G2B/ B2B/ B2C/ G2C services/Computerized Bus Pass issues in any Road Transport Corporations	Pl. amend the clause as below: Experience in any one of the following transaction based IT projects is mandatory. Handling of mee-Seva/e-Seva counters/ AP Online/ Ration Card issue/Aadhaar Card issue/ Passport services/ Citizen Charter Services in Municipalities /local bodies/ any G2B/ B2B/ B2C/ G2C services/ Computerized Bus Pass issues in any Road Transport Corporations/ <u>State Government Sectors</u>	Experience in the state government sectors in the given IT transaction projects will also be considered as mentioned in the clause No.14
3	4	12	The time of operation of counters in peak season is 09:00 to 20:00 and 09:00 to 18:00 in slack season.	Is the time of operation of mobile counters also same like this? i.e, in peak season from 09:00 to 20:00 and in slack season from 09:00 to 18:00.	Mobile counter operation is based on the demand and 4 mobile counters per region is indicative. However if there is no demand, mobile counters may not be operated. Similarly mobile counters operation will be in particular days in a month as decided by field officers on demand basis.
4	4	12	Mobile counters (Maximum 4 mobile counters per district) are also to be operated in addition to the normal counters given at Annexure-1 as and when required as per instructions of the field officers.	As the Total no. of districts are 13, Maximum of 52 mobile counters will have to be operated. Is this correct?	
5	4	12	Mobile counters (Maximum 4 mobile counters per district) are also to be operated in addition to the normal counters given at Annexure-1 as and when required as per instructions of the field officers.	Let the total number of mobile counters to be operated be 'x' and the average number of of a single mobile counter to be operated in a year be 'y', then what is the approximate value of 'x*y' ?	
6	10.5	19	" based on the table detailing Region wise online applications received in percentage"	Percentage of online applications in Nellore, Prakasam and Krishna districts are very low i.e. 4%,7% and 4% respectively. Does the bidder have to take any specific measures in order to face/overcome/improve this situation as part of this project implementation?	APSRTC will take the steps to improve the Online data entry percentage.
7	4 & 10.5	12, 19	" based on the data given under the districts covered in various zones and the data given detailing Region wise online applications received in percentage"	Districts under the zone are same as the regions under the zone for zones i.e VJA,NLR,KDP. But districts under the Vizianagaram zone are not the same as above under Vizianagaram zone =Srikakulam&Vizianagaram are taken as one region. There any specific reason for this ? please explain?	APSRTC will treat the Vizianagaram and srikakulam districts as one district i.e NEC(North east coastal region).

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8	Annexure 1	9 & 34-41	"based on total no. of depots available in annexure 1"	Total no. of depots are given as 128 In page no 9 . But only 122 depots are available in annexure 1. please clarify?	City depots in Vijayawada (5 depots) and Visakhapatnam(5 depots) considered. will be read as PNBS and MVP .
9	Annexure 2	42	Indicative Pass issues during the year 2018-19	Similar to the indicative data given for the year 2018-19,can we get the real data on pass issued for past 3 years i.e. 2015-16,2016-17 and 2017-18 in peak& slack seasons? , as it will help us to do trend analysis, calculate the year on year growth rate in pass issue etc. and to provision for next 3 years as accurately as possible.	In 2018 APSRTC has withdrawn monthly passes and allowed only yearly & quarterly passes for students.Similarly, CAT cards and Vanitha cards were also withdrawn,accordingly the no.of transactions were reduced tremendously in 2018-19. Hence, the actual transactions done for 2015-16,2016-17,2017-18 will give wrong picture.
10	42(AS PER PDF DOC)			With reference to Annexure-2. we observed that ,indicative figures of passes are not appropriate by comparing with ID cards as per our experience with TSRTC, number of passes are at least of 6 times of ID cards issued during the year.So kindly request to re-check the indicative figures ad let us know if any diviation on the same	ID & TICKET ratio is 1 : 1.25 in 2018-19 due to withdrawn of monthly passes and allowed only yearly & quarterly passes for students.Similarly CAT cards and vanitha cards were also withdrawn.
11	NA			We request you to provide the existing commission of ID card ,Pass issues as on date which will gives the better understanding and analysis for providing competitive rate.	ID rate : KDP : 24.45 NLR : 26.33 VJA : 20.09 VZM : 17.89 Pass Ticket rate : KDP : 10.69 NLR : 10.69 VJA : 7.32 VZM : 7.68
12	NA			As inflation increases year by year, we request to increase the pass commission rate 15-20% after 2 yearson year on year basis	There is no hike for ID and Ticket rates for complete project tenure

[Handwritten signature]
Arun Kumar
21/11/18

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A.T.M (Comp)
APSRTC
HEAD OFFICE